

SERVICE HOTLINE

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CDM NUTRON UPGRADE POST GO LIVE ISSUE - MTM DOWNLOAD

The JSE would like to advise clients that a software bug has been detected on the NUTRON frontend, specific to the Commodity Derivatives market.

The problem identified relates to the MTM download returning incorrect option expiry dates. The issue is isolated and has been resolved via a frontend patch. Clients are advised to download the file "MTM File Date Format_Options is incorrect" from the JSE downloads page: <https://www.jse.co.za/downloads>

Downloads

-  EDM_APD_Nutron_v03800_FinalVersion
-  MTM File Date Format_Options is incorrect
-  IRC Nutron v04044 - Final Version
-  Reference Number Patch
-  Trading Screen Patch

Unzip and place the 'sxhndglob.dll' file into the NUTRON running directory. This will resolve the issue and the MTM download will return the correct option expiry dates.

The JSE apologises for the inconvenience caused.

Service:

Commodity Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@jse.co.za